Staff Spotlight

Fairholme College joined us for a week of work experience in July, and during September Keiron Goltz from St Joseph's College spent a week in our office. We hope both students learnt a lot and enjoyed their time here; it was a pleasure having them

with great that office Toowoomba can announce Sharon Baldwin (Accounting Team Manager) along with her husband Ian are

There have been a lot of exciting leave for approximately 6 months Bradley has been with Power Tynan goings-on within our office since from March 2011 to September 2011. for six years, has completed his our last Powerline. Lily Burt from In the meantime Bradley Hancock Bachelor of Commerce majoring

in Accounting and is currently completing his CPA studies. Bradley is familiar with all aspects of Sharon's role and clientele. Please feel free to contact either Sharon or Bradley to discuss any issues you may have regarding this.

Sadly, we say goodbye to Bronwen Huckins in our Stanthorpe office, who is leaving us at the end of December to begin her retirement. We would like to thank Bronwen for her dedication and hard work



Work experience student Keiron Goltz

child. Sharon will be on maternity role as Accounting Team Manager. all the best for the future.

expecting the birth of their second will be assisting Sharon in her over the last two years, and wish her

Our offices will be closed from 5pm on Thursday 23rd December 2010 and will re-open at 8:30am on Tuesday 4th January 2011. On behalf of all of our staff, we would like to wish you and your loved ones a very Merry Christmas and a Happy New Year.



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powerful solutions for your business

POWER TYNAN Powertin

the newsletter of power tynan

my say with Paul Hilton

Santa arriving at the Wealth Experience

Our Busy 3 Months Leading Into Christmas



We have had a very busy three months since our last Powerline. We have opened a new office, been ranked in the top 100 accounting firms in Australia, started to donate from our Charitable Trust, and held our staff Christmas party.

The Wealth Experience group has just opened a new office in Roma. We have taken over the practice of August Johanson at 36 McDowall Street. August has retired and all the staff have been retained by the group. The group is

offering the full suite of services at the office, covering the following:

- · Power Tynan offering accounting, taxation advice and corporate
- · RBS Morgans offering stockbroking, financial planning, risk writing and corporate capital raisings:
- Wealth Experience Superannuation Solutions offering superannuation administration, SMSI

establishment and advice, and pension establishment:

Christmas Party

- Wealth Experience Business Solutions offering business valuations, business life planning, business coaching, succession planning, staff value program and climate change planning; and
- Wealth Experience Leasing & Finance offering commercial, business, equipment and residential finance broking services.

The premises have been fully refurbished and we have a staff member from our Toowoomba office visiting the office each week, with Brett Willmot being responsible for the managemen of the office. Please feel free to drop in and visit if you are ever out that way!

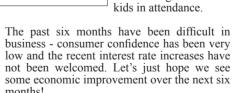
Our group, Wealth Experience Pty Ltd, has been ranked in the BRW Top 100 Accounting firms in Australia for the third year in a row

(number 56). An added bonus is that we are the only Queensland Regional firm in the Top 10 Regional firms throughout Australia, where we were placed 7th. In the survey we are well placed in terms of women holding direct equity in our firm, with 40% compared to the national average of 9.2%.

The Wealth Experience Charitable Trust, which is managed by the staff and was established to support local charities, has raised over \$20 000 since 1 July 2010. Our first donations to local charities have started in time for Christmas (see

the featured article for further information)

> 'Family Fun Christmas party was held on Saturday November. took over the Valleys League field and clubhouse in Pillar Street Toowoomba. We had staff travel in with their families from Stanthorpe, Warwick and Roma for the day. Santa managed to arrive to the delight of all 47



Remember, doing the little things right in business always helps in tough times. Be aware of your margins, know your customers/clients, monitor cash flow regularly, manage debtors and creditors and keep in contact with your advisors and bank manager.

On behalf of all the staff at Power Tynan and the Wealth Experience Group we wish you a very safe and happy Christmas and hope to catch up with you in the New Year.

Summer 2010 • Issue 71

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Staff Spotlight

Insurance

¾ RBS Morgans



Alex Watson from RBS Morgans Authorised Representative (311521)

friends, we have the occasion to think Australia" about how our family would cope if an unfortunate event should befall us.

regarding their insurance needs I ask the four types of personal insurance: what they believe is their biggest asset. • Trauma The most common answer is the family home or their business - unfortunately this is incorrect as the biggest asset any of us has is our health and ability to earn income.

To properly protect and provide for individual's situation. our loved ones is easy and if structured correctly may even cost less than "a Trauma Insurance case of beer a week".

each year, for 70% of them, it's a first" of cancer, stroke, heart attack etc.

and ongoing income needs and those of bills. your family are satisfied. It may also be structured either outside or within superannuation to ease any cash flow requirements and provide taxation

an effect on your ability to earn income. cheaper premiums.

If you believe that you are correctly **Total & Permanent Disability** insured, ask yourself the following Insurance (TPD) questions:

bills if I had an accident?

If I was diagnosed with cancer, would I have to worry about money?

Could I survive without income for greater than 6 months?

"Breast cancer is more likely than Life other cancer to affect women at early Life cover should provide certainty

Often at this time of the year, when ages. It is the most common and single that your family's future is secure and surrounded by family, food and largest killer of women aged 30 – 60 in

The Correct Cover

Correct insurance cover for yourself Often when speaking with clients and your family must include each of

- Income Protection
- Total & Permanent Disability
- Life insurance

Each insurance type provides different office. cover, which may be tailored to an

This insurance provides a once off benefit in the event of a recoverable "40 000 Australians suffer a stroke health event such as the diagnosis This type of insurance allows you to Correct insurance protection will concentrate on the healing process ensure your short term, long term, final without the worry of meeting your

> "Each hour, around 40 new cancer cases are diagnosed in Australia"

Income Protection

This insurance provides cover of up Most people believe that if they have to 75% of your income level if you life insurance and superannuation they are unable to work due to injury or will be adequately covered, though you sickness. Income protection may also are more likely to have multiple health be structured so as to allow for a longer events prior to death, which may have waiting period prior to claim and

Should you never be able to work again through accident or illness then a TPD Would my family be able to pay the insurance policy will allow your family to meet its obligations and provide an income stream from a lump sum

> "In a business with 3 male partners all aged 45, there is a 50% chance that one will die before retirement at age 65"

Kymberlee Naumann

Is your family adequately protected?

that there are funds available to meet

their current standard of living.

Insurance is a personal thing but if you feel that your insurance protection is inadequate to secure your family's future in the event of an accident or illness, or if you have questions regarding your personal situation, please do not hesitate to contact our

Superannuation



SMSF Audits: More than just a requirement

Wealth Experience Superannuation Solutions

planners and administrators who just want to be able to sleep at night. These right for their clients. This approach enables them to avoid unnecessary Office (ATO).

who find SMSF audits an unnecessary burden each year. It would be fair to would reflect this approach. However, annual SMSF audit is here to stay. the majority will fall somewhere in approach to SMSF audits. Let's be honest – any compliance-related purchase by those forced into it.

SMSF costs

SMSFs should not have to be audited annually. The most common excuse trotted out is: "My clients are mums and dads who have listed shares and don't need the added burden of an The ATO has identified the top three In the meantime, significant tax audit fee each year." The difference is that before they established their own SMSF, these mums and dads had also incurred costs in their retail know it.

It was simply wrapped up in the been recognised that more people may management expense ratio, which covered the expenses for investment management, marketing, trusteeship, legal, accounting and auditing costs of ATO's first course of action is to further the fund. It was usually expressed as a educate trustees so they are aware of proportion of the fund's net asset value their responsibilities and obligations. and reported to them as a percentage However, the ATO is starting to take of their investment account balance. a tougher stance and completing more In other words, it was hidden. What compliance cases and making more "mum and dad" clients and indeed funds non-complying. most clients don't realise is that, in many cases, their retail superannuation funds had an equivalent, if not more onerous, cost structure.

There are accountants, financial Perspective

The bottom line is that an annual SMSF audit provides peace of mind to professionals are focused on doing trustees. Auditors play a critical role whatever it takes to get the SMSF audit in helping to ensure trustees comply concessions to SMSFs in the 2008/2009 stream ensures the ATO will continue an SMSF can easily fall over. to check up on SMSF trustees. It say their SMSF audit work papers would be reasonable to conclude the Specialist

> most trustees want to do the right thing and they invest heavily in intent on using their SMSFs as their own personal slush fund and don't rules are made for the lowest common

the ATO is also focusing on preventing field is created for all. illegal early access schemes. It has be tempted to attempt early access when faced with financial hardship. Under all of these circumstances, the



Conclusion

The harsh reality for any SMSF professional, whether it is the administrator, accountant, financial planner or auditor, is that it is difficult with the legislative requirements of the to ward off a possible contravention Superannuation Industry Supervision once the horse has already bolted. One scrutiny from the Australian Taxation (SIS) Act. On the flip side, the ATO of the issues is while the separation of provided more than \$25 billion in tax the trustee and member exists on paper, in reality they are one and the same. Then there are those service providers financial year. This foregone revenue This is where the internal controls of

knowledge understanding of the SIS legislation can only be provided by those professionals the middle, taking a risk management. In practical terms, the ATO believes who work, live and breathe the SMSF industry every day. Recently the ATO identified that about 27 per cent of service is always seen as a grudge helping people understand the rules. approved auditors audit one fund only, Unfortunately, there are those trustees and around 51 per cent of approved auditors audit five funds or less. This is just a law suit waiting to happen. This We have all heard excuses as to why do the right thing. As always in life, explains the big push under current proposed reform in the SMSF arena denominator in order to keep everyone regarding total auditor independence from the administration of the fund.

contraventions: loans made by a self- concessions and the ability to control managed fund to a member or relative: vour financial future are just a couple breaches of in-house asset rules; and of reasons SMSFs will continue to assets not being in the name of the fund. attract investors. However, the ATO superannuation funds. They just didn't Given the current economic climate, will continue to ensure a level playing

Leasing & Finance



7 Ways to Ruin Your Refinance!

Dan Cuthbert Wealth Experience Leasing & Fiance

With so much volatility in the Mistake #4: Failing to think ahead mortgage market, you may be tempted to refinance your loan to another lender The most common way to mess up that offers better rates or features. But refinancing is by not thinking far enough before you sign anything, read on for a ahead. For instance, you might want to word of caution...

Mistake #1: Taking out another loan

Taking out a personal loan or car loan just before you refinance your mortgage can affect your loan application more By thinking forward, you can look for than you think. Personal and car loan a product now that accommodates your with a nice pay rise, so you'll require repayments are higher than your home future needs. loan because you pay them off faster, over three or five years, not thirty years Mistake #5: Rushing your cost-benefit because it's been less than three years like your home loan. So taking out a analysis new personal loan before you refinance may mean that you can no longer show You need to make sure the savings you serviceability - in other words, the ability to repay – for your refinance. If expenses involved. Bank costs include you can't show serviceability, the bank the discharge fee from your existing will say no!

Mistake #2: Applying at a variety of registration costs to pay as well. At Wealth Experience Leasing and

decline your application.

Mistake #3: Applying too soon after Mistake #6: Cross collateralising when starting your business

The bank needs to see two full years' This is where the bank gives you money own business, which means if your home and your investment property. business is new, you'll have to wait at The bank will ask you to give them least two years before you apply. High start-up costs may mean that you even but you may not need to. Sometimes it need to wait three years, so don't rely on refinancing in the first three years of it because it's the best thing for their starting your own business.



take a career break for six months while you have a baby, so you need to look their loan. By flexibility, we mean the for a repayment holiday feature in your loan's ability to change as you change. new loan. Or, if you think you might For instance, today you might be just move house and take your loan with you, you'll need a portability feature. not have anything left over. However

make by refinancing outweigh all of the bank, application costs of your new bank, and you may have government Really, there's no point in refinancing to save \$300 per year if the total costs Every time you apply to a bank, it gets are \$2 000, because you'll need to listed on your credit history. If lenders keep the loan for at least seven years see too many applications it starts to before you benefit. But if you achieve up with the right loan product. There is look suspicious to them. In bank speak a \$3 000 saving, you'll be in the black - it affects your credit score. Only after as little as eight months. Look for apply to a bank if you're reasonably benefits after a maximum of two years' sure that you're going ahead, as a bad costs before you go ahead with your credit score means the bank could refinance. A good mortgage broker will do these calculations for you.

you don't need to

worth of tax returns if you have your and you give them the titles to both your both because it's in their best interests, is required, and other times banks do risk management. Don't be shy about asking your bank or mortgage broker if cross collateralising is really necessary.

Mistake #7: Failing to consider loan flexibility

Most borrowers are so focused on securing the cheapest rate that they don't build enough flexibility into making the mortgage payment and tomorrow, you might get a new job an offset account. How frustrating if your loan doesn't allow for one, and since you obtained the loan, it's going to be impractical and expensive to refinance again. We suggest that you consider flexibility features you may need now and in the next few years, so you can avoid costly multiple loan applications.

Finance we can make the refinance process simple for you. We will also do the calculations to make sure it is worthwhile and make sure you get set no charge for this service.

ATO & The Cash Economy



Chelsea Brunckhorst

of its strategy to address the cash at this stage, but have been that have high volumes of cash following indicators to identify transactions.

Of major concern for the ATO is the use of cash transactions to hide 1) comparing businesses against the bank accounts and EFTPOS, income and evade tax obligations. small business benchmarks for their investments, overseas transfers and This includes businesses paying industry; cash-in-hand wages or treating 2) using data matching to identify employees as contractors. skimming some or all of the cash 3) identifying businesses that report luxury car purchases, and can look takings; running part of their normal net income that appears to be lower at spending from a location-based business activities off the books: not reporting 'barter' transactions; business operator's personal living and avoiding tax obligations by not registering or not lodging tax 4) following up on allegations please contact our office so we can returns.

The ATO has advised that community, and businesses who receive letters as 5) monitoring the behaviour of the ATO if a mistake has been made.

these businesses:

- discrepancies in reported income;
- than that required to support the expenses;
- of tax evasion received from the assist you to review your records,
- part of their compliance program previously audited taxpayers

The ATO has advised that as part are not necessarily being reviewed to encourage their continued compliance.

economy, they are increasing their recognised as operating in the cash. To get an idea of how much the direct contact with businesses economy. The ATO is using the compliance program is being pushed, the ATO will data match more than 500 million transactions. including checks on income from property related transactions. This allows the ATO to spot spending patterns such as holidays and perspective.

> If you receive a letter from the ATO, returns and income, and to advise

Wealth Experience Charitable Trust - Our End of Year Donation

first six months of operation, the society. Trust will present \$3 350 to each of the following charities:

Toowoomba Hospice - a purposebuilt private healthcare facility, which provides a special type of healthcare for terminally ill patients and their family.

needs of mind, body and soul, in an environment that provides dignity Gilda Brisotto, Dan Cuthbert, and support.

working to improve the quality of life for people with disabilities and their families.

Trust committee is getting into the based organisation who aim to deducted directly from their wages. Christmas spirit by donating over provide friendship and practical C) Melbourne Cup Sweeps. \$10 000 amongst local charities. support to some of the most This Christmas, ending the Trust's abandoned people within our The Trust is managed by a committee

> in raising the funds by getting involved in various activities during the past six months. We have held the following events:

- A) "Auction Your Boss" Paul involved, we would be more than Palliative care addresses the holistic Hilton, Megan Lipp, Kymberlee happy to arrange a time to give you Naumann, Chris Wicks, Phil Saal, Amanda Kenafake and Gary Kelly Experience Charitable Trust and, in all went under the hammer in the turn, our local charities. Please do Granite Belt Support Services - a name of charity. The highest bidder community based organisation had their 'boss' undertaking tasks telephone and speak to one of our ranging from coffee making to car committee members regarding your washing.
 - B) Employee Giving Initiative - where staff can elect to have

The Wealth Experience Charitable Rosie's in Warwick – a volunteer- donations to the Charitable Trust

made up of a staff member from each division, who were elected The staff have been instrumental by their fellow workmates. These people are Paul Hilton, Lauren Guymer, Gary Kelly, Jane Kerridge and Tylah Hughes.

> If you as clients would like to be a brief presentation to show the benefits of supporting the Wealth not hesitate to contact our office via ideas or donations.

Value Optimisation Factors





What are value optimisation factors?

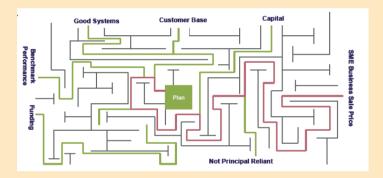
Wealth Experience Business Solutions

Value optimisation is all about growing business value. Value optimisation factors are issues within the business that can be planned for and addressed prior to selling that will maximise your position when it is time to sell. assist in a smooth sale transaction at the optimum price.

The key value areas for your business are growth, performance and succession. By focusing on optimising these areas, your business value will improve.

The path to value optimisation

The following illustration demonstrates the path you can take to optimise the value of your business:



How do I address value optimisation factors in my business?

The following table provides an indication of some of the industry best practice strategies that can be implemented to address these key value factors:

Value factor	Strategy to optimise	How to do this
Growth	Implement well defined business strategies and goals	Growth plan Alliance /network agreements Joint ventures
Succession Planning	Plan for your succession	Commitment, documentation & implementation
Innovation	Introduction of new services	Business Life Planning
Performance	Improve WIP & debtors recovery	Introduce progressive billing & fee funding arrangements
Systems	Document processes & have up-to-date relevant technology	Upgrade systems & technology
Staff	Retention, attraction and performance improvement	Introduce performance based incentive agreements Implement personal development programs & leadership training
Client Retention	Review client services and referrals	Utilise/update Client Relationship Management Systems
Client Succession	Address your clients' succession requirements	Form alliance with an alliance partner and provide referrals

By addressing all of the above value factors, you will improve profit, improve the value of your business, and

Some of the barriers to improving the value of your business and achieving your desired sale price could include:

- Business being too principal reliant
- Not spending enough time working on your business
- Expenses out of control
- Lack of client segmentation
- Poor systems and processes
- Unrealistic expectations about the value of your business

If any of these barriers are relevant to your business, these should be addressed.

For further information regarding the above topic, please contact our office.

Trusts



The Implications of the Bamford Case

Elizabeth O'Shea

High Court decision in the case of the Commissioner of Taxation v Bamford to impact on the taxation of trusts.

a family trust which had distributed income to various beneficiaries in Taxation Office conducted an audit on our clients' trusts. of the trust and determined that they disagreed with the manner in which the We were advised that any amendments Trustee had calculated the trust income. The case essentially focused on the definition of income as contained in be applicable to trust distributions for the trust deed versus the definition of the 2010 tax year and beyond. For this income as contained in tax law and reason we had to undertake this task also looked at how any amendments to under very strict time limitations and assessable income would be dealt with by the ATO in terms of distributions to to contact all Trustees to discuss this beneficiaries. Of particular concern was issue prior to arranging for our legal the fact that the case dealt with whether representatives to amend the trust deed. or not traditional trust deed definitions We apologise for any inconvenience of income extended to include capital this may have caused, and stress that gains and highlighted the fact that in this is not our usual approach but hope cases where the ATO believe the deed does not cover certain categories of the time restrictions and the potential income, they will deem these items to implications not amending the deeds be assessable to the Trustee at a rate of may have had in terms of possible 46.5%.

our legal advisers confirmed that it us to take immediate action on behalf was necessary for us to undertake a of our clients. thorough review of all existing trust

be aware, there has been a recent the definition of income according to trusts and the taxation of their income trust law and the definition of income on their radar, further illustrates why according to tax law and whilst this it was necessary for action to be taken (2010) HCA10 which has the potential is likely to always be the case due to now so as to minimise potential issues continual amendments to tax law, by in the future. In simple terms, the case involved undertaking this review of the deeds and amending the definition where Please feel free to contact our office necessary, it is hoped that this will if you have any queries or concerns accordance with the trust deed but minimise the potential implications of regarding your trust. in a subsequent year, the Australian the issues raised in the Bamford case

needed to take place by 30 June 2010 so as to enable the trust deed definitions to in some cases did not have a chance that clients understand that due to audit and penalties to be imposed by As a result of the Bamford case, the ATO, we felt it was necessary for

deeds to ensure that the definitions Discussions amongst various legal and contained in the deed were sufficient accounting bodies appear to indicate so as to allow the Trustee to determine that the ATO will continue to pursue what is included in the definition trusts and closely monitor how income of income. Historically, there has is being calculated and distributed.

As many of you with trusts will now always been a discrepancy between The fact that the ATO appear to have